



WHAT'S INSIDE:



ROYAL CARGO EYES MORE INFRA PROJECTS

Royal Cargo is looking to undertake more power plant and infrastructure projects to support the Duterte administration's Build, Build Program as it celebrates its 40th year...



ROYAL CARGO ENGINEERING: BUILDING SOLID FOUNDATIONS FOR THE NATION

From document preparation, capital equipment importation, methodical calculation, transport engineering studies to lifting and installation procedures, Royal Cargo relies on the expertise and professionalism of its engineering team to complete projects to the highest quality standards...

Royal Cargo Inc. is TÜV Rheinland Certified

ISO 9001:2015 Quality
Management System

ROYAL CARGO PASSED ISO 9001:2015 CERTIFICATION AUDIT

Royal Cargo, Inc. successfully passed the certification audit under ISO 9001:2015 - Quality Management System after a two day nerve-racking audit conducted last January 17 and 18, 2019...



ROYAL CARGO SEALS AIRCRAFT RECOVERY DEAL WITH MIAA

Royal Cargo, Inc. (RCI) sealed a deal with Manila International Airport Authority (MIAA) as an emergency responder and contractor for handling aircraft recovery...

ROYAL CARGO EYES MORE INFRA PROJECTS

Royal Cargo is looking to undertake more power plant and infrastructure projects to support the Duterte administration's Build, Build, Build Program as it celebrates its 40th year.

The company is also working on securing other power plant projects in Vietnam, Indonesia and Taiwan.

Royal Cargo is the leading projects and heavylift logistics solutions provider. It maintains an engineering team that actively takes part in major infrastructural developments in the country, particularly in the construction of power plants across the Philippine archipelago.

It's engineering team oversees several critical facets of every operation to make sure every phase of the project follows the most-efficient and safest method.

It has delivered several notable nation-building projects such the New Bohol Airport Construction and Sustainable Environment Protection Project, which led to the construction of the country's first international eco- sustainable airport.



FOR INQUIRIES (Projects & Heavylift Department):

RODRIGO "TODDY" DE ROMA
Sr. Vice President, Projects & Heavylift
toddy.deroma@royalcargo.com

MARTIN COPON
Assistant Vice President, Projects & Heavylift
martin.copon@royalcargo.com

MADETTE BERNARDO
Head of Sales, Projects & Heavylift
madette.bernardo@royalcargo.com

Building Partnerships. Building the Future.

projects@royalcargo.com

ROYAL CARGO ENGINEERING: BUILDING SOLID FOUNDATIONS FOR THE NATION

From document preparation, capital equipment importation, methodical calculation, transport engineering studies to lifting and installation procedures, Royal Cargo relies on the expertise and professionalism of its engineering team to complete projects to the highest quality standards.

The leading projects and heavylift logistics solutions provider underscores the competence of its engineering team as it continues to actively take part in major infrastructural developments in the country, particularly in the construction of power plants across the Philippine archipelago. RCI's engineering team oversees several critical facets of every operation to make sure every phase of the project follows the most-efficient and safest method.

"Our engineering team is a group of dynamic, innovative, and collaborative civil and mechanical engineers with skills and competency at par with other multinational companies. It is our mission not only to provide top quality service to our clients but also, and more importantly, to help elevate the lives of Filipinos. This is why we make sure that our people are knowledgeable and apply only the best practices of the industry," said Royal Cargo's Chairman of the Board and Group Chief Executive Officer, Mr. Michael Raeuber.

Over the years, the Royal Cargo engineering team has successfully completed power plant projects of varying classifications such as coal, wind, solar, geothermal, hydro, natural gas and combined cycle power plants. Among the company's vast portfolio of power plant projects is the 4x150MW GN Power Kauswagan Coal-Fired



Power Plant, which is also one of the most challenging projects finished by the company.

The 4x150MW GN Power Kauswagan Coal-Fired Power Plant was constructed at the height of the martial law imposed in Marawi. Although the battle zone was approximately 35 kilometers from the project site, the team had to be escorted by the military. They experienced a lockdown and had to follow a curfew schedule during the materials delivery stage of the project, which presented the team with challenges.

"All projects handled by the team encountered issues that really tested our expertise and capabilities. But all these problems seem less daunting knowing that the construction of power plants increases not only the number of powered local communities but also the number of jobs generated in the areas," said Royal Cargo's Sr. Vice President for Projects and Heavylifts,

Mr. Rodrigo "Toddy" De Roma. *"Providing 24/7 electricity and employment will ultimately help families raise their living standards, which is the bigger purpose that motivates us do our work,"* he added.

Royal Cargo is also part of several notable nation-building projects such the New Bohol Airport Construction and Sustainable Environment Protection Project, which led to the construction of the country's first international eco-sustainable airport.

The Panglao International Airport uses solar panels to power a part of the passenger terminal building.

Now celebrating its 40th anniversary, Royal Cargo is looking to undertake more power plant and infrastructure projects, in particular to support the administration's Build, Build, Build Program.

The company is also working on securing other power plant projects in Vietnam, Indonesia and Taiwan.



ROYAL CARGO SEALS AIRCRAFT RECOVERY DEAL WITH MIAA

By Jill Viray



In Photo from L-R: Atty. Randolph John Buenaventura; MIAA-Head Exec. Asst, Leodie Limcangco; Head of Sales, Gundolf Ahrens; Head of Crane and Erection Department, Elmer Sarmiento; President of Royal Cargo Inc., Ed Monreal; MIAA General Manager, Albert Nanez; Deputy Head of Crane and Erection, Atty. Jesse Lagon; Associate Legal Counsel, Darryl Modelo; Vice President for Airfreight, and Simeon Vallezer, Chief of Rescue & Fire Department.

Royal Cargo, Inc. (RCI) sealed a deal with Manila International Airport Authority (MIAA) as an emergency responder and contractor for handling aircraft recovery.

Elmer Sarmiento, President of Royal Cargo, Inc. together with Gundolf Ahrens; Head of Crane and Erection Department, Darryl Modelo; Vice President for Airfreight, Leodie Limcangco, Head of Sales of Crane and Erection Department, Albert Nanez; Operations Manager of Crane and Erection Department and Atty. Jesse Lagon, Associate Legal Counsel graced the contract signing ceremony held at the Board Room of MIAA Office in Parañaque City last January 7, 2019.

The mentioned deal was the result of the stalled Xiamen plane that skidded off the NAIA Runway last August 2018 which Royal Cargo successfully removed and transported using its 500T crane.

"This is a good opportunity for Royal Cargo having handling aircraft recovery as one of its new service capabilities," said Albert Nanez, Operations Manager of Crane and Erection Department.

Royal Cargo President, Elmer Sarmiento also added, ***"It is a pleasure for us to be the trusted partner of MIAA in the event of any aircraft retrieval."***



Rest assured that we will provide the best quality service through our equipment and people."

Royal Cargo is the leading total solutions provider in lifting, transporting and handling heavy loads in the country with its crane fleet ranging from various types & capacities – telescopic and crawler and 50T to 600T cranes.

FOR INQUIRIES (Crane & Erection Department):

GUNDOLF AHRENS
Head, Crane & Erection
gundolf.ahrens@royalcargo.com

ALBERT NANEZ
Deputy Head, Crane & Erection
albert.nanez@royalcargo.com

LEODIE LIMCANGCO
Head of Sales, Crane & Erection
leodie.limcangco@royalcargo.com

CED@royalcargo.com

ROYAL CARGO PASSED ISO 9001:2015 CERTIFICATION AUDIT

By Jill Viray

Royal Cargo, Inc. successfully passed the certification audit under ISO 9001:2015 - Quality Management System after a two day nerve-racking audit conducted last January 17 and 18, 2019 by the representatives of TÜV Rheinland Philippines namely Jayzer Aquino, Lynn Gerzon, Michelle Pestañas, Hilario Capili, Jogina Mendiola and Orlan Tiongzon that resulted to eight (8) positive observations, thirteen (13) opportunities for improvement and zero (0) non-conformities.

The time, effort and resources that each and everyone contributed in the preparations of this audit have paid off.

The QMS Department thanked the management and business units' heads for their continuous support in providing guidance and direction to the company's quality management system and their support to the implementation of QMS programs and activities, respectively.

"We hope for your continued support as we maintain and improve our quality management systems," said Mr. Raymond Palisoc, QMS Manager. ***"Congratulations Royal Cargo! Be proud to be recognized as a quality solutions provider,"*** he added.

They also extended their appreciation to all the employees for the smooth and efficient implementation of ISO 9001:2015 leading to the attainment of the company's objectives, goals, and targets and customer satisfaction.

Royal Cargo is also set to acquire certification on ISO 14001:2015 - Environmental Management System this year.

"Congratulations, Royal Cargo! Be proud to be recognized as a quality solutions provider."

Royal Cargo Inc. is
TÜV Rheinland
Certified

ISO 9001:2015 Quality
Management System



Management
System
ISO 9001:2015

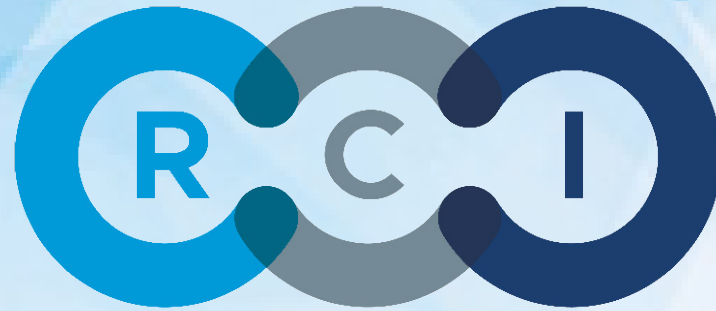
www.tuv.com
ID 9105081538



www.tuv.com

TÜVRheinland®
Precisely Right.

ROYAL CARGO'S NEW COMMITMENT STATEMENTS



RESPECT. CREATIVITY. INTEGRITY.

OUR VISION

To be the preferred partner of choice in the supply chain and logistics industry.

OUR MISSION

We are committed to our customers and a mutual journey of growth and success, offering innovative, diversified solutions.

- We ensure complete customer satisfaction by delivering as needed.
- We act with integrity.
- We respect our employees, communities and the environment.

QUALITY POLICY

We provide quality products and services through performance management and continuous improvement, meeting (or exceeding) customer, employee and stakeholder needs, expectations and requirements, achieving customer retention and partnership.

HSSE POLICY

Royal Cargo is committed to meet all the health, safety, security and environment (HSSE) goals of its business operations by:

- Prioritizing the welfare of our employees by maintaining a safe workplace and ensuring all HSSE work related risks are identified and controlled;
- Providing continual education, supervision and encouraging all employees to give importance to health and safety in order to achieve an incident and injury free culture;
- Complying with the business operational related laws, statutory, regulatory, as well as client and internal requirements;
- Protecting all client and company assets from loss or damage by implementing an effective and efficient security system;
- Monitoring our health, safety, security and environment performance to ensure continual improvement of all our business operations;
- Giving importance to the protection of environment and maintaining a sustainable growth with consideration to the community we interact with.

OUR VALUES

RESPECT

- We respect employees as individuals, supporting work-life balance and putting measures in place to promote employee safety and motivation through transparent leadership and communication.
- We respect suppliers and customers through our ongoing professionalism, protection of information, partnership and excellence in all that we do.
- We respect communities, fostering genuinely ethical behaviour and forming partnerships with government authorities to exemplify corporate citizenship and compliance with regulations and requirements.
- We respect the Earth in our way of working, ensuring that any environmental considerations are identified, so that we can strive to minimize harmful effects in our own way, such as through social activities and programmes.
- We value input and collaboration, working as a team with competent leaders who guide our path towards ensuring that we deliver together as one RCI.

CREATIVITY

- We are creative, immersing ourselves in the process of providing solutions for our customers to meet their needs.
- We endeavour to achieve continuous improvement, constantly trying to develop and extend the range of services that we offer – those which businesses will need in the future.
- We innovate to ensure an output of the highest quality, driving our diverse range of services and maintaining our reputation as a trailblazer in the market, renowned for our world-class standards and practices.
- We adapt to change, seeing this as an opportunity; remaining dynamic and resilient even in situations requiring radically different or innovative approaches.
- We understand the value of positive disruptive change and our team is able to make rapid decisions when needed, calculating risks to evolve businesses and break ground where we can to remake the industry.

INTEGRITY

- We are responsible in our work and in our being.
- We are reliable, committed to our business partners (both internal and external), displaying transparency in all that we do.
- We perform while ensuring adherence to policies, requirements and deadlines.
- We are accountable for what we do.
- Our strength comes from our expertise in the industry, integrating ourselves as one RCI team to ensure true partnership with anyone we work with, taking pride in ensuring that work is done properly without shortcuts.





ROYAL CARGO INC.

Headquarters: Royal Cargo Building, Sta. Agueda Avenue,
Pasacor Drive, Paranaque City, Metro Manila 1704 - Philippines
Phone: +63 2 333 3000 | Fax: +63 2 851 7454
Email: info@royalcargo.com | Website: www.royalcargo.com
Facebook: Royal Cargo | LinkedIn: Royal Cargo Inc.

GLOBAL OFFICES

CHINA

Royal Cargo Combined Logistics Shanghai Limited
Room 206, No. 555, Wuding Road, Jing An District,
Shanghai 200040 China
Tel: 86 (21) 6211 7510
Fax: 86 (21) 6211 7512
Email: infochina@royalcargo.com

GUAM

Royal Cargo Guam, LLC

Physical Address:

150 East Liguana Avenue, Dededo, Guam 96929

Mailing Address:

P.O. Box 26094, Barrigada, Guam 96921

Tel: +1 (671) 633 7225 & +1 (671) 633 7226

Fax: +1 (671) 637 6925

Email: rcc_guam@royalcargo.com

HONG KONG

Royal Cargo Combined Logistics (HK) Limited
Unit 03, 21/F, Tamson Plaza
161 Wai Yip Street, Kwun Tong,
Kowloon, Hong Kong
Tel: +852 2543 3066 • Fax: +852 2543 3277
Email: hkg@royalcargo.com

INDONESIA

Royal Logistics Indonesia
6th Floor, Menara Global,
Suite #6D
Jl. Jend. Gatot Subroto Kav.27,
Jakarta 12950 - Indonesia
Email: indonesia@royalcargo.com

MALAYSIA

RC Logistics Sdn. Bhd.
No. 52-02, Jalan Molek 1/28
81100 Taman Molek, Johor Bahru,
Johor - Malaysia
Tel: (607) 352 5067 • Fax: (607) 353 5068
Email: malaysia@royalcargo.com

PALAU

Royal Cargo Palau, Inc.
GF Happy Fish PRA Landing Building
Medalaii Hamlet, PO Box 6021
Koror City 96940, Republic of Palau
Tel: +680 488 2088
Email: palau@royalcargo.com

SINGAPORE

Royal Cargo Singapore Pte. Ltd.

Office Address:

115 Airport Cargo Road,
#08-03 Cargo Agents Building C,
Singapore 819466
Tel: +65 6338 2995 • Fax: +65 6338 5735

Airport Warehouse:

115 Airport Cargo Road,
#01-16 Cargo Agents Building C,
Singapore 819466
Tel: +65 6542 3230 • Fax: +65 6338 5735

Mailing Address:

Changi Airfreight Centre P.O Box 753
Singapore 918109000
Tel: +65 6338 2995 • Fax: +65 6338 5735
Email: singapore@royalcargo.com

TAIWAN

Royal Cargo Inc., Taiwan Branch
8F, 178, MinQuan E.Rd., Sec.3,
Songshan District Taipei City 10542, Taiwan/R.O.C.
Tel: +886 2 7736 7379
Email: TPE.Taiwan@royalcargo.com

THAILAND

Royal Cargo (Thailand) Co. Ltd.
86 Soi Preeyanuch (Praram 9 Soi 19),
Rama IX Road,
Bangkapi, Huay Kwang,
Bangkok 10310 - Thailand
Tel: +66 (2) 107 1081
Email: thailand@royalcargo.com

UNITED KINGDOM

R C Logistics (U.K.) Limited
Unit 15, Tower Road
Tower Road Industrial Estate
Berinsfield, Wallingford
OXON, OX10 7LN, United Kingdom
Tel: +44 1865 340 013 • Fax: +44 1865 340 483
Email: info@royalcargo.co.uk

USA

Royal Cargo Inc. - USA
1100 E. Del Amo Blvd., Carson, CA 90746
Phone: +1 310 974 4500 • Fax: +1 310 974 4507
Email: infousa@royalcargo.com

VIETNAM

Royal Cargo Vietnam Co., Ltd.
18th floor, Pearl Plaza Tower, 561A Dien Bien Phu,
Ward 25, Tan Binh District, Ho Chi Minh City, Vietnam
Tel: +84 28 351 29990 • Fax: +84 28 351 28515
Email: rcv.pricing@royalcargo.com

OUR SERVICES

International Freight Forwarding • Domestic Freight Forwarding

Projects and Heavylifts • Crane and Erection • Warehousing and Cold Storage

Pharma and Clinical Trial Logistics • Chartering and Shipping Agency • Liquid Transportation • Fleet and Distribution

Business Process Outsourcing • Customs Clearance • Ecozone and Freeport Logistics • Moving and Storage



CONTINEO

Contineo is the official newsletter of the Royal Cargo Group of Companies
produced by Marketing and Communications