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THE OFFICIAL ROYAL CARGO DIGITAL MAGAZINE

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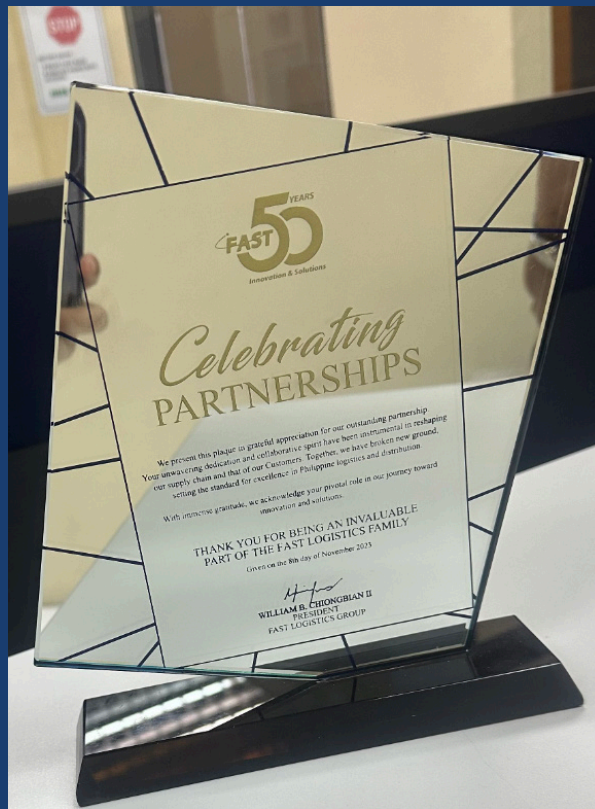
CELEBRATING PARTNERSHIPS

by Camille Bello

IRIS Lines, the esteemed shipping line of Royal Cargo, has been honored with a plaque of appreciation by Fast Logistics Group on November 8, 2023. This recognition highlights the pivotal role that IRIS Lines played in supporting Fast Logistics Group's innovation and logistics solutions. The ceremony, which was organized to celebrate Fast Logistics Group's 50th year in the industry, was graced by the presence of IRIS Lines' representatives, Captain Igal Dafni, Managing Director, and Ms. Mary Grace Cabasal, Senior Business Development Manager.

What's interesting is that despite being direct competitors of IRIS Lines' mother company – Royal Cargo, Fast Logistics Group acknowledged IRIS Lines' contribution to their success. This recognition highlights the significance of partnerships in achieving business goals and milestones. IRIS Lines evidently played a crucial role in Fast Logistics Group's journey, making it a momentous occasion for both companies.

Overall, the year 2023 was an exciting year for the shipping industry, marked by celebrations of partnerships and milestones.



ROYAL CARGO TRANSPORT'S NEW TRUCK UNITS

by Camille Bello

The Transport department of Royal Cargo has recently upgraded its trucking units to provide its clients with safer, more efficient, and high-quality distribution services. They have replaced their old trucks with new, roadworthy units.

On December 14, 2023, the department received five units of five UD Quester GWE 410 6x4 tractor heads. The units were blessed by a priest in a ceremony that symbolized faith, guidance, and safety.

The ceremony was attended by team members of Royal Cargo Transport and partners from UD and FOTON sales teams. This addition brings the total number of tractor heads to ten, following the acquisition of FOTON EST-A 6x4 tractor-head trucks in August 2023.





RCI RECEIVES RECOGNITION FROM JWSL

by Camille Bello

On October 11, 2023, Royal Cargo's Transport Department received a certificate from JWSL for their exceptional performance. The company was ranked the **third highest** in the **Jollibee Worldwide Services Logistics - Trucker's Quality and Security Requirements Audit**. The award ceremony was attended by various Royal Cargo representatives, such as Mr. Larry Zubieto, Head of Royal Cargo Transport, Ms. Lovella Samson, and Ms. Maggie Leano.

This award is a testament to Royal Cargo's commitment to providing exceptional service and maintaining the highest standards of quality and security in the logistics industry.



The company's efforts have been recognized by JWSL, which is renowned for its rigorous audits and evaluations. The award is a significant achievement for Royal Cargo, as it highlights the company's dedication to continuous improvement and excellence.

Overall, Royal Cargo is proud to receive this award and is grateful for the recognition of its hard work and dedication. It is a testament to the company's commitment to providing the best possible service to its customers and maintaining its position as a leader in the logistics industry.



SAFE BLOOD FOR ALL: BLOOD DONATION DRIVE

by Aizel Carvajal and Angelo Agustin

In a remarkable display of generosity and community spirit, Royal Cargo Inc. hosted a successful blood donation drive at its Paranaque City-Head office on December 12, 2023. Despite the hectic schedules of employees, 48 individuals stepped forward to donate food, making a significant contribution to the community's health and well-being. The event, organized in collaboration with a Philippine Red Cross-Muntinlupa. The chapter aimed to encourage employees to participate in this life-saving initiative.

Royal Cargo Inc. is a company known for its commitment to corporate social responsibility provides a conducive environment for its employees to contribute to the welfare of the community.

The 48 successful blood donations made during the drive will save lives and support those in need of critical medical care. Each donation has the potential to impact multiple lives, emphasizing the profound significance of such initiatives.

The blood donation drive at Royal Cargo Inc. also acknowledged those who were deferred from donating despite their sincere efforts.

The company's gratitude for their willingness to help does not go unnoticed, and we hope you can join us in future initiatives. As the year approaches, Royal Cargo Inc.'s blood donation drive is a testament to its commitment to making a positive impact beyond its business operations.

The ripple effect of these 48 donations will undoubtedly be felt in the lives of those who receive this life-saving gift. The company recognizes the importance of giving back to society and actively encourages its employees to participate in philanthropic activities.



RCI North Hub's Collaborative Blood Donation Drive: 35 Successful Donors Saved Lives

RCI North Hub – Plaridel, Bulacan - In a remarkable display of community unity, RCI North Hub joined forces with the local government of Plaridel, Bulacan, to organize a Blood Donation Drive that resulted in 35 successful donors stepping forward to make a difference.

This partnership showcased the power of collective efforts in meeting a crucial healthcare need.

The event held last October 19, 2023, at RCI North Hub Clinic, drew participants not only from NHUB's employees but also from clients and visitors alike. The event aimed to raise awareness about the critical need for blood donations in the community and to support local healthcare institutions specifically, Bulacan Medical Center (BMC).



RCI NORTH HUB DONATES ROOM TO LOCAL ELEMENTARY SCHOOL

by Angelo Agustin



Plaridel, Bulacan – As part of its commitment to serve and give back to the community it belongs to, Royal Cargo Inc. (RCI) North Hub donated a Disaster Risk Reduction (DRR) Room at Don Nemencio Clemeña Memorial School at Barangay Bulihan, Plaridel, Bulacan. The room is intended to teach students the importance of Disaster Preparedness and will house different emergency equipment and supplies.

In a simple ceremony attended by the school's academic faculty headed by Principal Manny Valerio, he expressed thanks and appreciation to the generous donation of Royal Cargo North Hub. Present as representatives from RCI North Hub are Ms. Abigail Lucban, VP for Contract Logistics for Cold, Mr. Josef Adriatico, HR Account Manager, and Mr. Arnold M. David, RCI North Hub's Senior Operations Manager and Head of Department.

Disaster Preparedness Awareness

When asked about the importance of the donated room, Mr. Valerio mentioned "We are starting with the primary students to tour the room. There, we can show and teach them what a spine board is, what does a hard hat looks like, and other equipment used for a disaster or calamity. It will be better if a student sees and use it rather than seeing it on the pages of a book." The newly constructed room is also being utilized to create the school's contingency plans which will be implemented in the coming months.

An Answered Prayer

It is one of Mr. Valerio's dreams is to construct a DRR Room for the students of DNCMS. Because of the limited budget of the school, he is looking forward to access assistance from private institutions to step in and help. He mentioned "We are looking for possible donors to help us. This was during the end Brigada Eskwela season last August 27, 2023, that Nurse Angelo visited us and asked, 'How can we help?'. Without hesitation, we asked whether RCI North Hub is willing to donate for a construction project of the DRR Room. He said that he will do his best to convince the management to donate. We were all surprised that Royal Cargo is very generous, and they will build a new room for us. It was truly an answered prayer. The rest is history, and now, we are enjoying the benefits of the new room."

A Beacon

Parents, teachers, and students expressed their thanks to Royal Cargo Inc. for its the invaluable contribution to the community of learners. The construction of the DRR Room at DNCMS will serve its purpose to future the future generation but more importantly, it will be beacon of RCI's commitment to the community it belongs to.



DIABETES AWARENESS: ACCESSING THE RIGHT INFORMATION AND CARE

by Angelo Agustin

RCI North Hub – Plaridel, Bulacan – Diabetes is a significant health concern in the Philippines, as it is in many parts of the world. The Philippines faces a growing prevalence of diabetes due to various factors, including changing dietary habits, sedentary lifestyles, and genetic predisposition. With the worldwide theme of "Access to Diabetes Care" and to promote health in the workplace, the HSSE Department of Royal Cargo North Hub spearheaded different health-awareness activities for the annual World Diabetes Day last November 14, 2023.



Random Blood Sugar Test

One of the activities prepared was a Free Random Blood Glucose/Sugar (RBS) Test. A random glucose test is one method for measuring the amount of glucose or sugar circulating in a person's blood at any time of day. Many blood tests for diabetes involve either fasting or continuous monitoring, but this test does not. It is useful for people who need a speedy diagnosis, such as those with type 1 diabetes who require urgent supplementary insulin.



To create awareness, NH employees were invited to know the level of their blood sugars by obtaining a small amount of blood and test it using a glucometer. Normal values differ by how many hours an employee last ate. 39 individuals from different departments took part in this initiative



Health Discussion on Diabetes

To continue creating awareness among NH employees, our company physician, Dra. Edita H. Cruz conducted an insightful discussion about Diabetes including its prevention, and management. Twenty-eight (28) individuals participated in this activity. During the session, Dra. Cruz was able to explain plainly what this disease is all about, type, how a person develops it, and how can it be managed after developing it. Employees were also had the opportunity to ask questions about Diabetes. To make the activity more engaging and fun, participants were asked to answer questions and whosoever answer the questions correctly will receive a special prize from the HSSE Department.



18 Goal Zero Years & ISO Certification

by Mary Ann Olaes



Royal Cargo received the Prime Energy “18 Goal Zero Years” Award

Last December 5, 2023, Royal Cargo, Inc. was recognized for achieving the “18 Goal Zero Years” by Prime Energy Malampaya held at Acacia Hotel in Alabang during the Q4 Forum attended by different contractors of Prime Energy. This recognition was based on the services that we are providing to Prime Energy as their contractor; Customs Clearance and Brokerage and Royal Cargo Delivery at Batangas Supply Base.

Our employees are commendable for making this possible, positive recognition truly inspires employees to work safely and this recognition signifies strong Safety Culture within the organization. This is indeed a milestone, the commitment should be maintained in achieving the Health, Safety, Security and Environment “Goal Zero” (No Injury Due to an Incident, No Damage to Property, No harm to Environment) in the entire organization.

Royal Cargo PASSED the certification for ISO 9001, ISO 14001 AND ISO 45001

In pursuit of providing better service to all clients, Royal Cargo once again was awarded with the ISO certifications (ISO 9001 Quality Management System, ISO 14001 Environmental Management System and ISO 45001 Occupational Safety and Health Management System). These certifications, ensure that Royal Cargo is aligned and compliant with the

International Organization Standardization (ISO) confirming Royal Cargo’s mission to be a world class service provider.

Royal Cargo successfully passed the rigid audit, comprising process review, Occupational Safety and Health and Environmental system checks by the TUV Rheinland Philippines covering ten (10) sites of the different Business Units of Royal Cargo. The audit was held last October 9-13, 2023.

17 Positive Observations were recognized, 69 Opportunities for Improvement were cited which is intended to contribute to the continuous improvement of the management system. We have Zero “0” Non-Conformity, which led to the conclusion of

TUV Rheinland Philippines that “Royal Cargo has established and maintains an effective system to ensure compliance with its policy and objectives. The audit team confirmed that in line with the audit targets that, the organization’s management system complies with, adequately maintains, and implements the requirements of the 3 standards”.

The Quality Management System (QMS) and Health, Safety, Security and Environment (HSSE) Departments would like to thank the RCI management, all Business Unit Heads and employees who made a significant contribution and support to ensure the success of this endeavor.

Royal Cargo remains committed to implement the procedures and comply, improve customer service satisfaction, perform internal audits, comply with all statutory and regulatory requirements for OSH and Environment among other requirements of the standard.



RCI TREE PLANTING IN TANAW DE RIZAL

by Francis Mabute



Royal Cargo Inc. executed a Tree Planting Activity last December 7, 2023 at Tanaw de Rizal, Laguna. The main objective of this activity is to strengthen the commitment of Royal Cargo in protecting the environment and to increase awareness among RCI employees regarding climate change. Furthermore, this activity would fulfill the legal requirements set forth by Philippine Port Authority, Land Transportation Franchising and Regulatory Board (LTFRB) and Department of Environment and Natural Resources (DENR).

A short site briefing was conducted by the Vice Mayor of Tanaw De Rizal, Antonino Aurelio prior to the start of the activity. He tackled the importance of tree planting and mentioned that trees play a key role of capturing, filtering, and retaining water. Re-forestation absorb stormwater that would reduce flooding and erosion.

100 seedlings were planted by our dedicated 19 RCI volunteers and two Red Planet Truckers. The seedlings that were planted will be monitored to ensure tree survival and growth.

Royal Cargo is committed to help achieve environmental sustainability. We’ll continuously think of ways to maintain an ecological balance in our natural environment and conserve natural resources to support the welfare of present and future generations.



RCI PARTICIPATES IN DOST 2023 ICT SUMMIT

by Cherry Pascual

Cybersecurity is critical in safeguarding our digital infrastructure in today's technology-driven world. The Department of Science and Technology (DOST) has organized the 2023 ICT Summit. With a total of 863 attendees, including ICT personnel from both DOST and its regional offices, the summit's main theme is "Cybersecurity in Government." Many government agencies are at risk of cyber-attacks due to their outdated systems, insufficient training, and lack of investment in modern cybersecurity technologies.

Government entities and organizations need to prioritize cybersecurity measures to mitigate risks and maintain the integrity of our constantly evolving digital landscape. As technology advances, adopting proactive measures to safeguard against cyber threats is crucial.

Ernesto "Jun" Rufino, our Vice President of Information and Communication Technology (ICT), was a key resource speaker at this event. He spoke at an event about the urgent need for government institutions to enhance their cybersecurity. He emphasized the importance of awareness among DOST officials to prevent data breaches and provided valuable insights into government agencies' cybersecurity challenges.

- The summit explored strategies and solutions for fortifying digital defenses against cyber threats
- and protecting sensitive information.



INTERNAL AUDIT TEAM ENHANCES SKILLS THROUGH PROFESSIONAL TRAINING

by Rowena Jimeno

The RCI Internal Audit team, represented by different business units, underwent training last September 11-12, 2023, by Mr. Bon Bonito from a professional training firm, Eddams Consultancy Services. The training aimed to enhance the team's skills, competence, and knowledge in the field of internal auditing.

The training focused on the interpretation and auditing of the three management system standards ISO9001, ISO14001, and ISO45001, which also includes ISO19011, which covers audit planning, audit execution, and audit reporting. The team members were able to learn new techniques and methodologies that they could apply in their audit activities. The training also provided an opportunity for the team to apply the learnings through workshops, exercises, and simulation audits. This training also helps them address the gaps and maintain compliance with the ISO Standards.

Overall, the training was a success, and the team members gained valuable insights and knowledge. The team members were expected to improve the audit output and apply the skills and knowledge they learned in the upcoming 2024 companywide IMS Management System Audit.





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+632 8333 3000



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